

Terms & Conditions

Orders are accepted subject to the following terms and conditions:

1. Quotations & Orders

1.1 Any quotation provided by (Eco Roofing Limited, also referred to as the company) is subject to the company's right to withdraw and/or amend without notice. Furthermore, all quotations and estimates provided by Eco Roofing Limited, unless stated to the contrary are based on; material, labour, plant and equipment prices at the time of estimate, therefore any subsequent increase to these will be charged. Finally, quotations/ estimates provided by Eco Roofing Limited are open for acceptance for a period of 30 days, unless stated otherwise, before a revised quote is necessary.

1.2 Orders received based on a quotation or estimate provided by Eco Roofing Limited is subject to acceptance in writing.

1.3 All orders should be received prior to a desired start date, allowing ample time for Eco Roofing Limited to accept, subject to availability of labour, materials and other such resources. In addition to this no works will commence until an order is received and accepted by Eco Roofing Limited.

1.4 The value of any variations to the original contract detailed in the estimate provided by the company agreed verbally or in writing by the customer, whether it be addition, omission or substitution, should be added to or deducted from the amount stated in the estimate. No contra charge or claims will be accepted unless agreed by Eco Roofing Limited in writing.

1.5 Copyright in all; specifications descriptions, quantities, prices, rates, design drawings and other literary works described in the estimating process, remain the property of the company. The customer is not entitled themselves or to authorise any person of company to reproduce all or any part.

1.6 Whilst every effort is made to be meticulously accurate, the company cannot be held liable for any technical information or advice given at any time. The company will accept no design responsibility unless agreed by both the client and company in writing.

1.7 Any dates agreed for commencement and/or completion of works are subject to alteration. In the event of delay through; inclement weather, strikes, or lockouts affecting the building industry, additions or alterations to the works described in the estimate or any causes beyond the control of the company, the resulting extension in time as may be reasonably necessary shall be without penalty. All estimate dates are subject to the availability of both materials and labour. Any commencement or completion dates are estimates given for information only and the company will not be bound by such.

1.8 Once an order is received and accepted by the company, followed by the commencement of works on site, should an issue arise regarding a detail of completed area of work. The company would insist every opportunity be given to address and rectify these areas of work in question without the interference of a 3rd party/s.

1.9 The company reserves the right to refuse cancellation of an order where orders have been placed for specific materials or services required for the undertaking of the contract.

1. Payment & Invoicing

2.1 Deposit invoice will be raised and sent prior to delivery of materials to site, (deposit invoice will be subject to material value in relation to the contract total, as deemed appropriate by Eco Roofing Limited).

2.2 The deposit invoice will be deemed payable prior to delivery of materials and commencement of works on site. If payment for this invoice has not been received in full by Eco Roofing Limited within 5 working days from commencement of works, labour and materials will be removed from site pending payment.

2.3 Further invoices will follow during the course of the contract, following site valuations, for the value of the works completed and Eco Roofing Limited reserves the right to issue invoices on an individual case basis. In all cases payment becomes due within 5 working days, from the date of invoice. In the event payment is not received in the time frame laid out, Eco Roofing Limited reserves the right to remove labour and materials, suspending works on site until payment is received in full.

2.4 A final accounts invoice will be sent upon completion of the works detailing the outstanding amount of the contract and any/ all variations throughout the course of the contract. These final accounts invoice is deemed payable within 30 days of invoice. In the event that payment is not received within the 30-day period the company reserves the right, after serving the customer with a 5-day notice to seek the services of a solicitor. Thereafter the customer will be liable for additional costs and interest incurred as a result.

2.5 Interest will be charged at 2% per month or part month on overdue accounts.

2.6 Eco Roofing Limited will accept no discrepancy in our account as a reason for withholding payment on the due date. The right of title to all materials remains the property of the company until full payment is received. Any/ all surplus materials will remain the property of the company and be removed upon completion of the contract.

1. Handover documents

3.1 RAMS (risk assessment and method statement) will be issued to the client upon request, once an order is received and accepted by Eco Roofing Limited.

3.2 Warranties/ guarantees will be applied for, from the manufacturer once final payment is received in full. Eco Roofing Limited reserves the right to refuse to provide a warranty where full payment of the contract has not been received. Operation and maintenance manuals will be provided along with any warranty/ guarantee upon receipt of final payment.

1. Customer responsibilities

4.1 Suitable and safe access to areas of work to be provided by the customer unless otherwise agreed with the company in writing. If the company deems the access provided to be unsafe commencement of works on site will halt until necessary alterations are made for the access to be deemed safe by the company.

4.2 The customer is responsible for providing adequate and safe storage for materials on site until fixed. Once materials are fully and finally fixed the customer is responsible for the cost of any damage or replacement caused by circumstances beyond the control of the company

4.3 Waste disposal (skips and the like) to be provided by the customer unless otherwise agreed with the company in writing. Unless stated otherwise the company is not responsible for the provision of welfare or mess room facilities as required under the Health and Safety at Works Acts. Where these facilities cannot be provided, the customer should inform the company in

writing. Under these same acts the customer is required to provide a safe place of working, where the necessary insurances are in place. Should this be found not to be the case, the company reserves the right to suspend works on site and subsequent time and cost implications be taken into account whilst the area is made safe.

4.4 Late start fees apply, and will be issued by Eco Roofing Limited when agreed start date has been moved by the customer and has subsequently led to a loss of earnings for Eco Roofing Limited.

4.5 In the case of re-mobilisation due to the halt of works or site re-shuffle, Eco Roofing Limited reserve the right to charge the customer for any and all additional labour and material fees incurred by the delay/halt of works.

Please note, the terms and conditions laid out above supersede that of any other party in relation to works undertaken by Eco Roofing Limited.