

## **CUSTOMER INFORMATION**

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Toilets4Hire Ltd ,Newton Farm, Ash church, Tewkesbury, Gloucestershire, GL207BE. Company Reg.no 8543505 Vat. no 173644789 environmental no CB/XE5654RS



## HEALTH AND SAFETY POLICY STATEMENT

Toilets4Hire Itd is committed so far as reasonably practicable to ensuring the health and safety including welfare of its employees and customers.

Toilets4Hire extends the same commitments to personnel not employed by the company who may be effected by its act or omissions.

For the successful implementation of this policy the company requests that all its personnel commit to its procedures.

Toilets4Hire Ltd is committed to provide and maintain safe working practices and a suitable environment for its personnel and customers while involved in its activities.

Toilets4Hire employees will be given such information and training to enable work activities to be carried out safely.

Toilets4Hire will ensure that all its customers will be given instruction and training required to enable safe operation of hired equipment.



Toilets4Hire will ensure that the equipment hired is maintained, tested and fit for purpose.

Toilets4Hire will identify areas of risk and establish controls to rectify these risks and monitor their effectiveness.

Toilets4Hire will periodically review its practices and performance and establish plans where reasonably practicable to keep in line with Health Safety legislation.

## **Customer Safety Guidance Notes**

Toilets4Hire ask that for the safety of its customers and others it is recommended that the following guidance notes are adhered to:

Do Not open the waste storage tank or attempt to empty or recover personal property as in doing so you expose yourselves to the risk of infections such as tetanus etc. potential health and safety hazards and staining of skin and cloths may result from contact with chemical additives added to the equipment.

Do not attempt repair of any faults with the equipment and report immediately to site supervisors or contact us and repairs will be handled by trained personnel.

Do keep the Toilet upright, it is advised that you don't attempt to move the toilet yourselves, when being moved don't tilt back more than 15 degree's as spillages could occur.



DO Report any spillages

Do not Smoke in the Toilet units

Toilets4Hire request arrangement of extra servicing of the toilets if required

Do not place any substances other than Human and sanitary waste in the toilet holding tanks.

To reduce the risk of accidents during setting up, duration of event, break down all staff are instructed to adhere to site speed limits. Please advise where applicable.

Where vehicles are requested to move around site during events in public areas two people will proceed to clear the way through crowds and act as banks man.

should you have any queries please contact 07794083217 or email them to info@toilets4hire.org.uk