

# TGA *Mystere*



Operating Instructions and Owner's Handbook



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## 1. Introduction

**The Mystere – Outdoor Powered Scooter:** Thank you for purchasing from TGA. We hope your Mystere will bring much freedom and pleasure to your life.

This handbook provides important information on the most common operational and maintenance concerns that the user should be familiar with. It is very important that the user is familiar with the driving technique and is able to operate the controls competently before venturing far from where there is assistance.

The handbook will draw your attention to important safety related issues by **Care! Warning** Labelling. Keep this handbook for future referral.

### **Care! Warning**

- Do not ride your Mystere without fully reading this instruction manual first.
- Do not exceed the maximum gradient/slope of 12°.
- Do not carry passengers or exceed the maximum carrying weight (see Technical Specifications).
- Do not get on or off your Mystere unless it is switched off.
- Do not switch your Mystere on with the forward/reverse lever depressed.
- Do not back your Mystere into uneven inclines or surfaces. Be cautious when traversing slopes.
- Do not drive your Mystere in a confined space unless the speed adjustment is set to low.
- Do not turn suddenly at full speed, especially on uneven or hilly ground. Failure to observe this may result in tipping of the scooter.
- Do not drive your Mystere unless the seat is locked into the driving position.
- Do not drive your Mystere over deep, soft terrain (e.g. soft dirt, deep grass, loose gravel).
- Do not operate your scooter when under the influence of alcohol or certain drugs, which may impair your safety.
- Do not climb or descend curbs that exceed the Mystere's capability.
- Do not turn when negotiating curbs. Always approach curbs at low speed and straight.
- Always stop fully before changing direction (forward or reverse).
- Always keep your feet on the vehicle when driving.
- Always proceed carefully while riding your scooter, especially as you approach the downgrade of a ramp or hill.
- Always proceed carefully while riding on uneven surfaces.
- Do not sit on your Mystere while being transported in a moving vehicle. Always restrain the scooter so that it cannot move in the vehicle and transfer yourself to a vehicle seat.
- Do not drive your Mystere through deep water or clean with a high pressure hose.
- Never attempt to freewheel down a slope as all braking will be lost.
- A seat belt is provided for your safety and it is advisable to use it at all times.

### **Intended Purpose**

The Mystere is intended for outdoor use on gradients up to 12°. It is suitable to be used over uneven ground and will negotiate obstacles up to 80mm high but care must be taken when negotiating such conditions. It is unsuitable to traverse surfaces that have rutted (grooves) wider than 175mm.

### **Pavement Use**

The speed of the Mystere is dependant on the weight of the occupant, incline and the type of surface. Tested with a weight of 18 stone (114.55kg) the Mystere had a speed of 7.5/8mph on the flat, on high speed setting. When used on the pavement, the UK law limits the speed to 4mph. For pavement use make sure 4mph is selected.

### **Prepare the Mystere for First Use**

If you receive your Mystere packaged and it has to be assembled see the section covering Assembly. The batteries will require charging - refer to Charging the Mystere for details.

### Care! Warning

The Mystere is easy to drive but it is essential that you familiarise yourself with the controls and learn to drive it in a safe area with sufficient room to manoeuvre for your safety and that of others. The area should be free of obstacles and reasonably flat. Mark a practice course for straight line driving, turning in confined spaces, reversing and driving around obstacles. Nithsdale Wheelchairs

## 2. The Controls and Instrument Panel

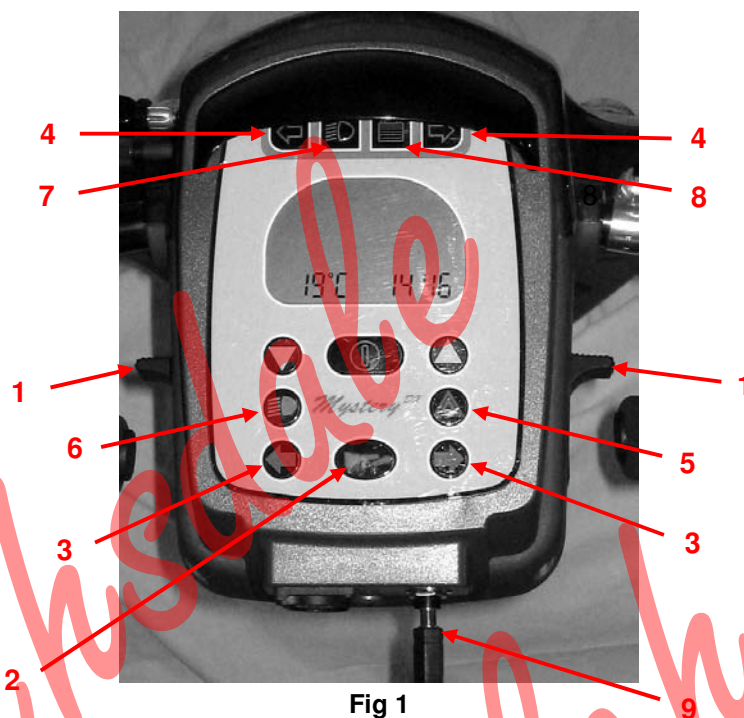
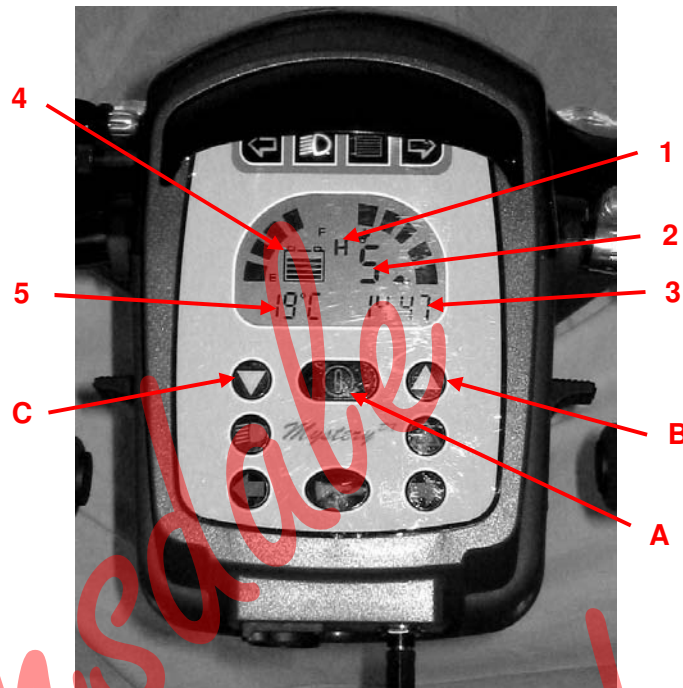


Fig 1

Fig 1 Provides details of the control system. Listed below are the various controls and their uses.

1. **Speed Control Levers** - Left hand and right hand. The speed and direction can be progressively controlled with either hand. The RH lever requires pushing forward for forward speed and backward for reverse speed. The left hand lever the opposite, ie push forward for reverse and backwards to go forward (fig 1.1)
2. **Horn** - Press to operate (fig 1.2)
3. **Indicators** - Left and right hand. Press to switch on and press again to switch off. Indicators are accompanied by an audible warning (fig 1.3).
4. **Indicator Warning Lights** - Come on when using indicators (fig 1.4)
5. **Hazard Warning Lights** - Operates all indicator lights together. For emergency use only and accompanied by audible warning (fig 1.5).
6. **Head Light Switch** - This switches on front and rear lights. Rear lights will flash when Mystere is being driven. Front light will shine bright when machine is driven and will automatically dim when at a standstill to conserve battery power (fig 1.6).
7. **Head Light Warning Light** - Will come on when lights are in use. Lights will reduce range of scooter. Use only when necessary (fig 1.7).
8. **Battery Low Light** - Will come on when battery condition is low (fig 1.8)
9. **Ignition On/Off Switch** - Insert jack plug type key and push fully home to switch on. To switch off, pull key back until dash lights go off. Always switch off before getting off the scooter and always remove key before leaving scooter unattended (fig 1.9). If the scooter is left switched on for a period of time and not used, it will go into "sleep mode" and shut itself down. To re-activate for normal use, switch off ignition, leave for a few minutes then switch on again.

**Emergency Brake** - All braking on the Mystere is automatic and the emergency brake should never need to be used. It is only for emergency in the very unlikely event that the automatic braking fails. If used this lever will cut all of the power of the machine and bring you safely to a halt. Lever located on left handle bar



**Fig 2**

Fig 2 shows details of the visual information panel. This gives various information and control as listed below.

1. Selected Speed – Hi / Low
2. Selected Speed – 1 – 5
3. Time
4. Battery Charge Condition
5. Temperature

All of these functions are controlled by the three buttons just below the screen.

- A) Function Select (Fig 2.A)
- B) Function Increase (Fig 2.B)
- C) Function Decrease (Fig 2.C)

**Speed Selection** - Whilst the handlebar speed control levers (fig 1.1) progressively control the speed for all driving, the Speed Selection facility on the control panel will set the upper speed limit. This is required by law, as although your Mystere has a top speed of around 8mph, by law you must not exceed 4mph on footpaths and shopping areas. In addition, this is useful when shopping and travelling through crowded areas to reduce the upper limit even further. This also has the advantage of giving a much more gentle acceleration.

When you switch the Mystere on, the screen will initially flash a lot of figures then go blank, then come up with genuine readings.

There are three readouts concerning speed selection. The first is the high (8mph) and low (4mph) speed, displayed on the screen as H for high and L for low (fig 2.1). This is changed from H to L by pressing the centre button (2.A) just once. You then have a variation of speeds from 1-5 for both H & L. These are controlled by the buttons (2.B) for speed increase and 2.C for decrease. This is shown by the figure from 1-5 at 2.2 and also the 5 blocks on the right of the screen will increase or decrease with speed selection.

**Clock** - This may be seen in the bottom right hand corner of the display panel (2.3). To change the time hold in the centre button (2.A) for four seconds and the clock will change to hours, minutes and seconds, with the hours flashing. This can be changed using buttons 2.B and 2.C. Press button 2.A again and minutes will come up flashing. Set this as required and carry out the same process for seconds.

**Date** - Press button 2.A again and the date will appear in place of the time. Please note this will appear the reverse of what we normally know. In other words the year first, followed by month, ending in day. Repeat above sequence to change date.

**Temperature** - This appears in the bottom left hand corner (2.5) and this can be changed from °C to °F by pressing either button 2.B or 2.C.

**Battery Condition Indicator** - This is the last function on the visual display and is shown by five blocks on the left hand side (2.4). Also shown by the battery drawing at (2.4) displaying five lines. When all of the blocks and lines are displayed the battery is fully charged. Each block and line represents 20% of the battery charge used up. When you are left with just one block displayed it is wise to recharge straight away. The light at 1.8 comes on when battery charge is low.

### 3. Seat Adjustment

1. The seat can be swivelled fully through 360°. This allows a variety of different positions if you need to sit at a table etc. Swivelling it within 90° allows easy entry and exit. The lever is located on the right hand side of the seat. When the lever is released make sure the seat locks into place (Fig 3.1).
2. The seat adjustment lever located at the front of seat allows the seat to be adjusted forwards or backwards (Fig 3.2).
3. The Backrest Adjustment Lever located at the LH side of the seat allows the backrest to be adjusted for comfort (Fig 4.1).
4. Both armrests can be adjusted for angle by use of the lever shown at Fig 4.2. The headrest can be made higher simply by pulling gently upwards. To lower there is a small lever located on the top of the seat at the base of the left hand headrest support. Simply move the lever and adjust to preferred height (fig 4.3).
5. The Seat Height is adjustable, see "Assembly" for details.
6. The Tiller Lever allows the Tiller to be moved to a comfortable position for driving. Press the lever, set the tiller to your preferred position and release lever. Make sure the tiller locks into position (Fig 5).



Fig 3



Fig 4



Fig 5

#### 4. Driving

Before driving make sure that the Battery is fully charged, check that the tyres do not appear to be soft, see Maintenance section for details of monthly checks and tyre pressures. Check that the Key is switched OFF before entry. When comfortably sat, ensure that the seat lever has locked the seat secure. Ensure that the armrests are in the down position.

1. Set the Mystere speed to slow. Hold the Tiller with both hands and gently push the right control lever to move the Mystere forward. The more you push the lever, the faster you will go. Always come to a stop before changing H or L speeds, or forward and reverse.
2. Releasing the control levers automatically operates the brakes to slow down and stop. Once stopped, the parking brake will automatically come on.
3. Use the Tiller to steer.
4. Adjust speed to the ideal safety range by the press button control.
5. To go backwards, push the left control lever. The speed in reverse is reduced automatically for safety.
6. To negotiate from pavement to road, or road to pavement, you should try to find a suitable slope. The Mystere will mount, or go down kerbs 80mm high, but you should approach a kerb at right angles (90<sup>0</sup>) (so that both front wheels mount, or dismount at the same time). You should stop just short of the edge and:
  - If you are going up; select a high speed setting then drive until both front and back wheels are on the pavement, then immediately lower the speed.
  - If going down, proceed slowly on low setting 1 until on the road, then switch to a suitable higher speed to cross the road safely.
7. The Mystere is suitable for road use BUT great care must be taken and at the maximum speed of 8 mph, you may present a hazard to other faster moving road users.
8. Watch your Battery Indicator. The distance you can travel depends on many factors, the more slopes, the less distance you can travel. We recommend that you gradually explore going further each day.
9. Should the battery "run out" before you get home there are two things you can do to avoid being stranded. Stopping and switching off the KEY for 5 – 10 minutes will allow the battery to "recover" a little power so that you can proceed further. You can attempt this a number of times. If you are unfortunate and cannot return to home under the battery power there is a "Free Wheel" device that will allow someone to push the Mystere and you home (see Parking Brake Release).
10. Range is influenced by many environmental conditions, hills will substantially decrease the range. Establish what you can obtain around your locality by gradually increasing the distance and checking the battery indicators at the end of each journey.
11. Reducing the speed will also reduce the power. For climbing obstacles or hills you will need to increase the speed setting to give the power and then control the speed with the forward reverse levers.

#### Parking

1. Before leaving the scooter, switch the ignition off, the battery indicator will then go off. Remove the ON/OFF Key for security.
2. If the Mystere has been used in the Free Wheel mode (see Parking Brake Release), it is VERY IMPORTANT to re-engage the drive to ensure that the scooter brake is on before you alight.
3. Flip up the armrest to make it easier to alight from the Mystere, or swivel the seat through 90<sup>0</sup>.

#### 5. Assembly (Where Necessary)

The Mystere was pre-delivery inspected and tested prior to despatch. The batteries may have been disconnected for delivery purposes only.

Remove all the items from the carton and strip the protective packaging materials off each item. Returns are only accepted when the product is shipped in the original cartons with the original packing material installed.

### 5.1. Tiller adjustment

Press down the tiller lever and pull tiller up to preferred position. Release lever and ensure tiller has locked (Fig 6).

### 5.2. Remove Seat

To remove the seat, release the seat locking lever by pressing and holding down and at the same time pull and lift the seat up (Fig 3.1).

### 5.3. Rear Cover Removal

The cover is held in place by Velcro at the front, sides and rear. Holding the cover at the wheel arches, pull straight up. Disconnect the rear light cable connectors before fully removing the cover (Fig 6).

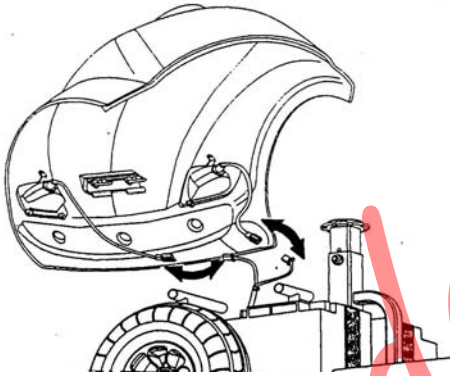


Fig 6

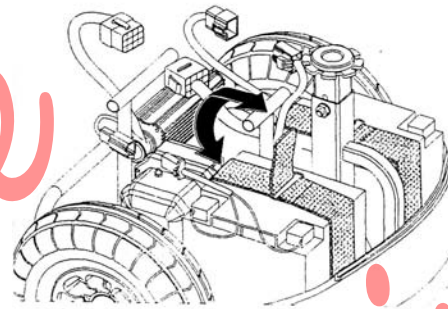


Fig 7

### 5.4. Battery Connection

The batteries are already fitted to the Frontier and held by a Velcro strap. For safety reasons in transit they may have been disconnected. Push the corresponding connectors firmly together. They differ in size and shape so cannot be connected incorrectly (Fig. 7).

### 5.5. Fitting the Rear Cover

The rear lights have to be connected before fully fitting the cover. The connectors are marked 'L' and 'R'. Take care to fit the correct way and not trap cables when fitting cover. Locate hole in cover over seat mechanism and tabs on front of cover into slots on footplate and push down to engage Velcro (Fig 6).

### 5.6. Attaching the Seat

Place the seat assembly over the seat pillar and push down, holding the seat release lever up. Release the lever and partly swivel the seat to check that the seat lock has engaged. Operate the seat lock again by pushing down and swivel the seat through 90°, release the seat locking handle and check that the seat locks into the new position. Repeat so that the seat faces forward in the normal driving position.

The seat height can be adjusted by removing the nut and bolt holding the top section of the seat pillar and moving the top section to the required height and refitting the nut and bolt.

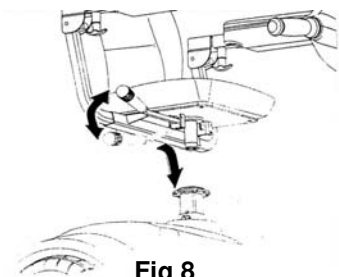


Fig 8

## 6. Dismantling

For ease of loading and transportation, it may be easier in some cases to dismantle the Mystere.

1. Remove seat
2. Remove Rear Cover
3. Remove Batteries. Unplug connectors, undo Velcro straps and lift out batteries. Take care when lifting batteries as they are heavy.
4. Refit rear cover.
5. Fold down tiller.

This is as far as the Mystere will dismantle.



### **Care! Warning**

All components are heavy, seek help if you think you may injure yourself lifting this weight.

When transporting the Mystere, please remember the various components can be potentially dangerous should they become dislodged in any emergency braking. Ensure they are all stowed securely and strapped to prevent movement or flying objects.

## **7. Parking Brake Release**

Should the Mystere need to be manoeuvred for any reason without using the motor, the parking brake can be released. The brake release lever can be found at the rear right hand side of the Mystere. It has a red end on it and is simply pushed down to disengage the brake. To re-engage the brake, push the lever up as far as it will go. NB If the brake is disengaged there will be no power at all to the Mystere.

## **8. Safety Overload Switch**

If the motor or electrical circuits become overloaded, steep slope or high kerb would be possible examples that could cause this, the overload switch may activate. This will cause a complete electrical shutdown of the Mystere and the parking brake will come on. It can be reset after a small time delay. It is located under the rear cover on a flat plate at the rear left hand side. Simply push the button in. If the button refuses to stay in, leave for a few minutes and try again. If it refuses to reset get in touch with your dealer. Never attempt to hold the button in by any other means.

## **9. Tips, Cautions, Problems and Additional Features**

### **Stop Problems Before they Start**

If you detect an unusual vibration or noise in the operation of your Mystere, try to determine the cause. Be sure the power is off before investigating. If you cannot discover the cause of a problem contact your Mystere dealer or TGA for help.

### **Airline Checking**

Sealed Lead Acid Batteries are permitted on aeroplanes. A sticker on the battery case states what they are. Airline personnel may insist on removing the battery cover to verify its contents. It is best to check with the airline before hand. An airline compliance certificate is available from TGA.

### **Storage**

Avoid storing your Mystere in locations with extreme heat or cold. A cool dry location is ideal if possible. The following steps will help keep rust and corrosion from impairing your Mystere's function and appearance. Turn the key to the off position. Clean all exterior surfaces, touch-up any damaged paint. Check and inflate the tyres to 34 PSI. Be sure the battery is fully charged before prolonged periods of storage and be sure to recharge every 6 weeks. Failure to comply may result in battery replacement.

### **Batteries**

Keeping your Mystere working to its maximum potential means that it's two batteries must be maintained with full power. Nightly recharging, after use, will help you to give them a longer life and will ensure your Mystere is always ready to go when you are. However, occasionally running the batteries down as far as safely possible is also a good idea as it allows the batteries to then take a full charge.

Your Mystere is fitted with two sealed maintenance free batteries, especially designed for powered mobility. This means that you do not have to worry about topping up the cells.

### **Care! Warning**

Do not attempt to remove the safety valves located on top of the battery. Failure to observe this warning will void your battery warranty.

Your Mystere batteries are maintenance free because the electrolyte is immobilised in a special form and will not leak out, even if the batteries overturn.

## 10. Battery Charging

The battery charger supplied is special to your Mystere and so it may not be suitable for any other powered mobility product. Only use the charger supplied with your Mystere as other makes of chargers may permanently damage your batteries and would void the warranty.

The charger is a switchable type to match both 110v and 220/240v power supplies. It should be set at 220/240v (as supplied). It also has an ON/OFF switch at the rear. Make sure this is ON (110v applies USA only).

To charge your batteries follow these simple steps.

1. Switch OFF your Mystere and remove the key.
2. Plug the charger lead into the socket located at the rear of the handlebar console (Fig 5.1).
3. Push the plug from the charger into a suitable wall outlet and switch on.
4. You will see 2 lights on the front of the charger.  
The red light will be indicating mains on and the other one will be amber indicating that the batteries are charging. When the amber light changes to green, the batteries are fully charged.
5. When the batteries reach their charged state, the charger will automatically stop charging. The lights will, however, still be on but the batteries cannot overcharge.
6. Although to get out of trouble the batteries can be put on charge for a short period of time, it is always best to go through a complete charge cycle each time. Excessive short period charging will be detrimental to battery life.
7. For the best results and to prolong battery life, try to run the battery down by at least 50% before recharging and in addition it is always best to go through a complete charge cycle each time.
8. Depending on the depth of the discharge, the minimum time taken to recharge serviceable batteries fully will vary up to 12 hours. Please note that this time may increase as batteries get older. During periods without use (perhaps during the winter) it is wise to charge the batteries every 4 to 6 weeks.
9. For the best results your batteries really need to be cycled for their first 10-15 charges. This means run them down as much as you safely can in use and then give them a full charge. They will not work at their best until this process has been carried out.

You will find that the distance that your Mystere can travel will gradually increase over the first few weeks of use as the batteries reach their optimum efficiency after approximately 12 cycles of discharge and recharge.

### **Care! Warning**

- Do not smoke or use a naked flame while your batteries are being charged.
- Do not use the charger if it has received a sharp blow, been dropped or otherwise misused in any way. Take it to a qualified technician.
- Do not dismantle the charger. This will void the warranty.
- Do not leave charger plugged into your Mystere with charger switch off as this may discharge your batteries.
- For a complete charge – Do not switch off, unplug or interrupt the recharge cycle until the charging cycle has completed.

## 11. A Guide to Safe and Lasting Batteries

- For longest life, your batteries should be recharged after reasonable use.
- If your Mystere is not used for a period of time, a refreshing charge should be given every 4-6 weeks. Never leave your batteries in a discharged condition. This is particularly important to sealed batteries such as the type in your Mystere.
- If your Mystere is to be stored away for some time, make sure the batteries are fully charged before storing. Fully charge the batteries before re-using it.
- Every six months, check the connections on the batteries, making sure they are tight and clean.

***Batteries carry a limited warranty from the original manufacturer, which is subject to a stringent wear and tear clause. Any battery faults due to a defect by the original manufacturer will normally become obvious within the first two months. Any gradual deterioration in performance after this period is normally associated with fair wear and tear; misuse or accidental damage is not covered by the manufacturer's warranty.***

## 12. Maintenance

We recommend that the Mystere has an annual service and maintenance check by your Mystere Dealer or TGA Ltd. The following are weekly/monthly checks that will keep the machine in good running order.

- Do not apply oil or grease to any components. Sealed bearings and nylon bushes eliminate the need for lubrication.
- Keep all components clean and dry.
- Keep tyres inflated to 34 psi. Low tyre pressure will degrade performance so check pressure frequently.
- Check tyres for wear. Replace as soon as there is any sign of excessive wear.
- The Mystere uses maintenance free batteries, they are leak-proof regardless of position. Charging the battery is the only maintenance required (refer to charging instructions). DO NOT leave the batteries flat, charge every 4-6 weeks if the Mystere is being stored and not used.
- Check the electrical cable connectors are fully home and secure.
- Battery Replacement is dependent upon use, the batteries generally last up to 3 years. When batteries loose power too quickly, it is likely they are due for replacement. If there is no dealer in your area, you may want to change the batteries yourself. Order batteries direct from TGA Ltd. Installation instructions are included with the replacement batteries.
- Repairs relating to electrical or mechanical components should be performed by your Mystere dealer only.

**Seat Upholstery:** A damp cloth and a little soap will keep your seat, and backrest looking good. Do not use abrasive cleaners as this will damage the coating. Upholstery can be damaged by chemical cleaners. Ultra-violet light can also reduce the life of the upholstery coating material. This is a normal ageing process and cannot be guaranteed (see exclusion in the Warranty Terms section).

**Bodywork:** The bodywork on your Mystere can be lightly washed with clean soapy water. Car polish can be used to keep the paint and bodywork in pristine condition. Do not use abrasive cleaners or strong detergents as this will fade the colour.

**CAUTION:** Do not hose down your Mystere. Water could be forced into the electronics and cause permanent damage.

**DO NOT** store your Mystere in damp conditions. This may affect the electronics if left for very long periods of time.

**Electronics:** Servicing of the drive electronics and charger should only be carried out by your local TGA service dealer. These units are sealed and should not be opened. **BROKEN SEALS WILL VOID YOUR WARRANTY.**

**DO NOT** operate your Mystere in extreme weather conditions i.e. very heavy rain. **DO NOT** drive through deep water. This could damage the main electronic controller on the electronics.

**Motor Brakes:** If the motor brakes are functioning correctly, you will not be able to push your machine when it is switched off or switched on with the speed control throttle in the neutral position.

If your machine can be pushed when as described above, the motor brake(s) may be faulty. **Do not use the scooter and contact your TGA dealer.**

**SAFETY NOTE:** For your own safety, we recommend that you check the function of your brakes prior to every journey.

**Driving Brake:** When you drive your Mystere and let go of the speed control throttle, it should reduce speed very quickly. If you notice a change in the normal driving/slowing condition and your Mystere does not slow down quickly **please do not use your machine and contact your TGA dealer.**

**Batteries:** Keep your batteries well charged (see Battery Charging section). Keep batteries clean and in a dry frost-proof place. Keep battery terminals tight.

**IMPORTANT:** It is not possible to predict the life expectancy of your batteries. This is mainly due to different workloads a battery can be subjected to.

Some Mystere users will use their scooter every day and for long periods of time. Their batteries will receive a near total and regular discharge and the life of their batteries will be short (12 months or less in some cases). Other Mystere users will use their vehicles less frequently, putting their batteries through a less demanding discharge lifestyle. These batteries will probably have a longer life (12 to 24 months or longer).

When you need to replace the batteries, always insist on the model fitted as standard equipment to your Mystere. If In doubt, consult with your local TGA authorized dealer.

### 13. Trouble Shooting

1. Your Mystere will not start:
  - Check it has not gone into sleep mode.
  - Make sure that the key switch is turned on. If it is, the battery condition gauge will be operating. If it is showing empty – recharge batteries.
2. The battery condition gauge fails to operate when the key switch is in the on position, check the following:
  - Make sure the battery charger is not plugged to the wall outlet, this will prevent drive. Check brake release is not disengaged.
  - Check the battery connectors, battery terminal condition.
  - If none of the above contact your Mystere Dealer.
3. If your Mystere does not slow down or the variable speed control does not work:
  - Turn off the power on key switch.
  - Inform your authorised TGA dealer.
4. The Mystere stops and will not restart.
  - Check the overload switch, which can be reset by simply push the button in (see 8. Safety Overload Switch).

**CAUTION:** If you find for any reason your Mystere does not reduce speed when you let go of the forward-reverse lever, use the manual brake on the handlebars. If this fails to stop you, switch your Mystere off with the ON/OFF key. The parking brake will activate immediately and stop your Mystere. Beware the machine will stop very suddenly so brace yourself with the handlebars and sit back on your seat.

**Care! Warning** This operation should only be carried out as on emergency; continual use of this procedure will damage the drive transmission and motor brake. Consult your authorized TGA dealer before using your scooter again

If you feel for any reason that your Scooter is not driving correctly or making unusual noise, stop using the scooter. Be SAFE, contact your TGA dealer, he will be able to advise you.

### 14. Technical Specification

Dimensions		
Overall Length	1450 mm	57 ins
Overall Width	640 mm	25 ins
Turning Radius	1400 mm	55 ins
Ground Clearance	165 mm	6.5 ins
Seat Height (from foot platform) Adjustable	460 mm	18 ins
Seat Width	495 mm	19.5 ins
Backrest Height	480 mm	19 ins
Tyre Size	310 x 95 mm	12 ins x 4 ins
Tyre Pressure	34 psi	2.4 bar
Weight (Including Batteries)	112 kg	245 lbs
Battery Weight	15 kg each	33lb each
Maximum Carrying Weight	179 kg	28 stone
Maximum speed	12 kph	7.5-8 mph
Safe Climbing Angle	12 deg	12 deg
Range (affected by user/terrain/conditions)	Up to 32 km	Up to 20 miles
Other Specification:		
Controller	Dynamics	
Charger	115-230 volt 5 amp	
Battery	2 x 12 v 50 a/h sealed lead acid	

## 15. Warranty

This is to certify that your TGA product is warranted by TGA for a period of twelve months from the date of purchase subject to the following conditions:

1. This warranty is extended only to the original purchaser/user of the TGA product identified by the product serial number located on the frame. This warranty is not transferable.
2. TGA will repair or replace free of charge any part found upon inspection by an authorised representative of TGA to be defective in material and/or workmanship.
3. If a defect or fault is discovered, the dealer from where the product was purchased should be notified immediately.

### Warranty Exclusions

- Tyres and the rear anti-tip wheels (these are normal wear components and replacement is not warranted)
- TGA will not be responsible for defects caused by abuse in return transit, vandalism, misuse, abuse, accident, negligence, alteration or misuse caused by non-observance of instructions set out in the Operators Manual
- This warranty does not cover commercial or rental use of the Mystere or any use other than normal.
- Upholstery and seating (these are normal wear components and replacement is not warranted)
- Returns are only accepted when the product is shipped in the original carton with original protective packing materials installed.
- Returned goods to be sent to TGA carriage paid. If a successful warranty claim is found TGA will pay return carriage.

There is no other express warranty. Any and all other implied warranties are excluded.

Your rights as a consumer are not affected.

**Service Information:** Only genuine TGA Spares should be used.

An authorised TGA dealer will service your Mystere under the terms of the above stated warranty. Servicing dealership personnel are trained professionals. They should be able to answer any question you may have. If you encounter a problem that a dealer does not solve to your satisfaction, please discuss it with the dealership's management. The Service Manager or General Manager can help. Almost all problems can be solved in this way. If you are dissatisfied with the decision made by the dealership's management, contact:

## 16. SAFE DRIVING TIPS FOR SCOOTER USERS

Scoters fall into two categories, Class 2 which is essentially a 4mph pavement vehicle and can only legally be used on the road when either crossing over or because there are no footpaths. A Class 3 vehicle is capable of 4 & 8 mph and provided it is fitted with front and rear lights, flashing indicators, horn and rear view mirror it is legal for use on the road. It can also be used on the footpaths but must not exceed 4 mph. Class 2 & 3 vehicles must not be driven on Dual Carriageways, Motorways, Bus Lanes or Cycle Tracks.

**INSURANCE** - There is no legal requirement for insurance but it is a very good idea to have cover for fire and theft, accidental and malicious damage, and also third party damages. Just phone Karen at TGA (01787 882244) and she will talk you through it.

**BREAKDOWN & GET YOU HOME SERVICE** - Again a very good idea and can take a load of worry off your mind. Just talk to Karen.

**MOBILE PHONE** - An essential item if you are out there alone. You never know, breakdown, accident, health - communication is a must.

## **CARRYING LOADS**

Do not overload. It may make the vehicle unstable and reduce its range. Place heavy loads inboard – in the middle – not behind the back wheel which can lighten the steering or can cause the front end to lift off the road on a bump, and not at the front which might make steering heavy.

## **WATCH YOUR BRAKES**

Never try to drive, or even sit on your vehicle while it is in “free wheel”. The electronic brake will be out of action and the vehicle could run away with you.

## **MAINTENANCE**

Do carry out the checks listed in this manual regularly and also have the machine serviced at least once a year.

## **TYRES**

Keep tyres at the pressure recommended by the manufacturer. They will last longer and be safer. Replace when they become worn.

## **LIGHTS**

Check bulbs regularly and replace when needed, use your lights frequently, at dusk onwards, on a dull or rainy day. However, remember the use of lights may reduce the range of your scooter.

## **SENSIBLE GUIDELINES FOR SAFETY**

**When using the footpath** – Just because you are on the footpath or pedestrian precinct does not make you a pedestrian. If you are on a motorized vehicle you are no longer a pedestrian.

**Remember pedestrians always have right of way!** - Many people on foot will be kind and helpful to the drivers of a wheelchair or scooter, but not everyone!

**In a crowded precinct, market area, or footpath** - It is your responsibility to ensure you do not run into anyone or do any harm with your vehicle. While many people will make way for you, you cannot expect **everyone** to do so. Some will appear to not even realize you are there. They will climb round and even over your vehicle rather than allow you room to move. Also be very aware of people's feet.

**When climbing or descending kerbs** – Always approach at right angles, with your front wheels straight on to the kerb. Do not climb or descend kerbs higher than the manufacturer recommends. Move carefully, to avoid traumatic bumps – to yourself or the vehicle.

### **Watch out for:**

- Children – They may well run in front of you without warning. You may only be moving very slowly, but you could still injure a child.
- Elderly People – They may be unable to quickly move aside to let you pass. Give way to them
- Disabled people on foot – they too may be unable to dodge you
- People with visual problems or impaired hearing – Give them space and time
- Other motorised vehicle users – You may be doing all the right things. This does not guarantee they will do likewise

### When you need help:

**You may need to ask people to open doors for you.** Most people are willing to help, if asked politely. Don't struggle to do the impossible, or even the very difficult things when there are people around who would help if asked.

**Driving inside shops and buildings** – This is where you have the advantage over car users! Not many supermarkets would welcome a car driving round their store. But most bigger shops and even some quite small ones, are accessible to wheelchairs and scooters. Once inside the store it is **your responsibility** to drive slowly and safely and not damage the fittings or the stock, or hurt other shoppers or store workers. You may need to ask for help. Again in most cases people are willing if asked properly. Don't risk pulling down a whole display to reach the top shelf. ASK FOR HELP.

**Speed in shops and buildings** – Reduce it! – It is a good idea to set the speed control to a lower level to avoid any accident. Be especially careful if you need to reverse, that your way is clear of shop fittings and people. Three wheeled scooters with their maneuverability and lightness of steering are more suited to shopping.

**On the Road** – Remember you are not driving a car, but a very small and slow vehicle, which is therefore more vulnerable.

**If it is possible, use the footpath.** It is wise to avoid using roads, particularly busy ones.

### WHEN DRIVING YOUR VEHICLE ON THE ROAD:

Remember although this is legal for all Class 3 vehicles it is not always safe or sensible to do so. You are responsible for your own safety and that of other road users. The normal rules of the road apply and you must observe the law about:

- Driving on the left side of the road. Never drive against the traffic.
- One way streets – Never drive against the traffic
- Giving way where cars would give way (details in the Highway Code)
- Obeying traffic lights and all other road signals and instructions
- Giving way to pedestrians on crossings.

But always remember your vehicle is not a car and is small and vulnerable – If you need to turn right across traffic, try to get on to the footpath before the turn and then use a safe pedestrian crossing or traffic light control crossing. Only try to turn right if you are completely sure it is safe to do so. Do not rely only on your mirror. It may give a false impression of distance. Always give clear indication of intention to turn left or right.

**Remember** – the car you can see when you look behind may appear a long way away, but it is almost certainly moving faster than you are, often deceptively so. It could well be upon you before you complete your maneuver. And it may not be able to stop in time.

**When passing a parked vehicle** – take great care you are not moving into the path of a faster moving vehicle coming behind you, or towards you. Always signal your intention to pull out.

In the event of a difficult or dangerous situation – Use your hazard lights – But do not drive with them on unnecessarily

Nithsdale  
Wheeledchairs



**TGA Customer Service.**  
**TGA Electric Leisure Ltd, Woodhall Business Park, Sudbury, Suffolk, CO10 1WH**  
**Tel: 01787 882244 Fax: 01787 882248 E-mail: sales@tga-electric.com**



TGA Electric Leisure Ltd reserves the right to change specification and/or prices without prior notification or warning.  
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