

LONG MOUNTAIN CENTRE



WELCOME BACK
REDUCING THE RISK TO ALL

We have carried out Covid training created relevant risk assessments
Housekeepers are trained in covid cleaning practices .
If you feel ill before your stay you must cancel your booking

PLANNING AHEAD

Things to bring along

Feel free to bring your pillows as well as your own PPE. We won't be supplying towel hire
Bring your groceries with you or organise a delivery from our local shops ready for your arrival, some local pubs have excellent takeaway menus



DISINFECTING OUR CABINS

Preparing for your stay



After our usual thorough clean your cabin will be sprayed with non-toxic disinfectant, to ensure all surfaces are treated.

ARRIVAL

Social distancing at check in

We would normally greet guests, however we will now be offering self check in. You can still expect the same great service as we will still be around to help but at a safe distance.



DURING YOUR STAY

We have made a few changes



Help us by arriving after 4pm

Extra cleaning products will be available, we won't be offering towels for hire. Our little shop will be closed. We will be offering pony trekking with restrictions, booking essential.

DEPARTURE

Help us to stay safe

We really hope you've enjoyed your stay!
Please help us by stripping beds and place linen in the bag provided. Empty the rubbish and recycling in bins on car park please see special instructions for PPE.
Please leave on time 10.30am, so we can prepare for new guests.

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