

Dolphins Childcare Centre
Parents Questionnaire

February 2019

Our setting believes in regular 'Reflective Practice' to ensure we provide continuing high standards.

As Parents / Carers, we very much value your thoughts, opinions and ideas regarding the care, learning and environment we deliver. 'What are we doing well?', 'What can we improve on?' Please could you help us by completing this short questionnaire and returning it to us as soon as possible. You do not have to put your name on it - but if you have a particular idea/issue, we would definitely like to speak to you direct.

	Agree	Disagree	Not Sure / Sometimes
My child likes coming to Dolphins?			
All staff are welcoming, friendly and approachable? (I would feel confident to approach a staff member if I had any concerns)			
Keyworkers are a constant support to both my child and us? (I feel my child's key worker knows and supports them well)			
My child is well cared for in a safe and stimulating environment?			
Dolphins is well equipped with a range of interesting activities, resources and equipment?			
Dolphins provide a healthy, balanced range of food and drink within our menu's - and cater for all dietary needs?			
Dolphins provides a wide range of information for Parents/Carers?			
Tapestry ensures further communications as well as clear levels on my child's stage of development & how my child is progressing?			
I feel we (as Parents) and the setting work in partnership - ensuring my child receives the best possible opportunities to learn and develop?			
The setting involves the wider community - fund raising events/charity days ect are held regularly?			
My child is cared for and respected - and all achievements are celebrated for what they are?			
Have you downloaded our APP and do you find it useful?			

Please tell us what you think we do well:

Please tell us how & what you think we could improve upon:

Please add any other/extra comments on the back

Thank-you!