

Access Statement for the Clifton Court Hotel

Introduction

Our 12 bedroom hotel is situated on Clifton Drive. We are situated in South Beach Blackpool, with level walking to promenade, Tower and Grand Theatre. All rooms have en-suite facilities. We have provided as much information as possible in this statement, if you have any queries please do call us on 01253 342385 or email info@cliftoncourthotelblackpool.co.uk

Pre-Arrival

Enquires can be made by phone or email and on-line booking is available on our website.

Arrival & Car Parking Facilities

We have some parking on site, but you are able to park your car right outside to unload luggage. We will happily assist guests with their luggage. On the opposite side of the road, public parking is available no spaces can be reserved.

There is free parking on road parking on the whole of Clifton Drive.

Main Entrance & Reception

There is a step to the front door and to a decked area with a hand rail round it. This is left open during the day, but locked during the night, with a keypad to the second door.

The doorbell is situated to the left hand side of the main door. 24 hour access with the door key, one set is provided to each room. The hall is tiled. There is a bell for assistance on reception.

Public Area-General(internal)

The dining room & bar lead of the hall on the ground floor. Although we are delighted to welcome all guests to the Clifton Court, we are unable to offer accommodation to wheelchair dependant guests, due to the way our hotel has been built. We are also unable to have lifts in the property because of this. There are hand rails on the stair case to assist guest with limited mobility, and we are happy to help all guests with luggage if required.

All 12 bedrooms are located on 1st and 2nd floors; the floors are on differing levels & have 11 steps to 1 landing & 3 steps the next.

All hall/landing areas are equipped with emergency lighting, detectors extinguishers and fire alarm .

Public Areas

WC The public WC is situated on the ground floor through the bar was easy access.

Dinning Room & Bar lounge

The dining room is on the ground floor. The furniture is flexible and can

move on request. The chairs are without arms but have back support. The tables have a leg at each corner. Menus are provided. Flooring is wooden.

Laundry

Available locally (extra charge)

Shop

There is a convenience shop available, please ask for directions

Leisure Facilities

Available locally (extra charge)

Outdoor Facilities

Small decked area at front of hotel with seating and patio heater.

Conference and Meeting Rooms, Banqueting, Clubs, Entertainment

Available locally (extra charge)

Bedrooms

- All bedrooms are fitted with short-pile carpets.
- All bedrooms are en-suite.
- There are 6 bedrooms on the 1st floor comprising of 3 x family rooms (double / single bed) 3 x double beds.
- There are 6 bedrooms on the 2nd floor comprising of 1 x single room, 2 x family rooms (double / single bed) and 3 x double rooms.
- All beds can be accessed from both sides.
- All bedding is non feather.
- Not all furniture in the bedrooms is moveable.
- Locks are standard key & not key cards.
- All rooms have hairdryers
- All rooms have over the bed wall lights.
- All rooms have gas central heated radiators, some of which can be thermostatically controlled and some have electric heaters.
- Each room has a bedroom browsers & emergency procedure instructions.
- Each room has a freeview flat screen TV / DVD player with remote control.

- All bedrooms have a standard fire door.
- Each room has a basic kettle & hospitality tray.
- Each room has a fridge with complimentary water

Bathroom Shower-Room& WC (En-suite)

All 12 bedrooms have an en-suit shower room, some are compact size, but there are no grab rails to either the toilet or shower areas.

- A standard shower cubicle which is approx 80cm by 80cm in square, there is a step of about 12cm into cubicles which have shower doors.
- A standard toilet which is 41cm high.
- A good size basin which is 78cm high & at least 45cm wide.
- Shelves, hooks and towels rails.
- Good colour contrast of floors, walls & fixtures.

Additional information

Mobile phones reception is generally good for most networks, with some there will be reception outside.

We are able to use front and back doors in need of evacuation: the fire alarms ring continuously if evacuation is needed. For assistance with evacuation please notify us on arrival. We are a non-smoking building (smoking is allowed outside the front of the building), bins are provided. Contact Information Address: 12 Clifton Drive Blackpool, FY4 1NX Tel No: 01253 724213 Email: info@cliftoncourthotelblackpool.co.uk Website: www.cliftoncourthotelblackpool.co.uk

We welcome your feedback to help us continuously improve if you have any comments please contact us.