



# Belle Casa Cambridge

ISSUE 22

DECEMBER 2021

*Welcome to the December 2021 Belle Casa Cambridge Annual Newsletter*

*[Belle Casa \(Cambridge\) Ltd, Orwell House, Cowley Road, Cambridge, CB4 0PP](#)*

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*Why not join our Facebook page, [www.facebook.com/bellecasa.cleaning](http://www.facebook.com/bellecasa.cleaning)*

*Why not follow us on Twitter, [www.twitter.com/belle\\_casa](http://www.twitter.com/belle_casa)*

*So Many Useful Tips on our Pinterest Boards, [www.pinterest.com/bellecasacambri](http://www.pinterest.com/bellecasacambri)*

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## **Our Phone Hours are:**

*Monday to Friday 10.30am to 2.30pm, answerphone is available 24/7 (except as indicated below).*

*We try our best to answer all calls immediately, however if you go to answerphone during office hours it simply means that we are dealing with other enquiries on other lines.*

*Please leave a message and we will call you back within the hour, but usually much quicker.*

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**The office will be closed for the following days between 1 December 2021 and 30 November 2022:**

*23 December to 03 January Inclusive (Christmas Break)*

*15 to 18 April Inclusive (Easter Holiday)*

*02 May (May Bank Holiday)*

*02 to 03 June Inclusive (Spring Bank Holiday)*

*29 August (Summer Bank Holiday)*

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*The standard hourly rate to housekeepers will increase to £11.00 from 01 January 2022, which we feel is fair considering the recent circumstances and the rate has been held for 2 years. We are aware that some clients pay above this rate at their own discretion and our housekeepers thank you for that.*

*We always promise that any change in the hourly rate to the housekeeper will not increase for a minimum of 2 years.*

*We are now in our 20th year and continue to go from strength to strength and even weathering these strange times and would like to thank all our many loyal clients for this once again.*

*Our Loyalty Scheme means that we promise never to increase your management fee rate ever, even if you have been with us since we opened the Cambridge Office in 2002 !*

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*If you are happy with our sensibly priced service, please do tell others. We currently have over 100 housekeepers working with us in the Cambridge area and 95% of the time are able to offer our services to new clients.*

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*Why Not Look at Our Pinterest Boards For Cleaning Tips.*

*We would especially like to thank both old and new client for sticking in there with us during this nightmare Pandemic.*

*For any clients that are still on hold with us due to medical / working at home reasons, just to say that we are here when you are ready to resume the service with us.*

THE DATE OF THE NEXT ISSUE WILL BE: DECEMBER 2022.



*We would like to finish once again by thanking all of our clients for your custom.*



*We would also like to give our sincere thanks once again for referring nearly 1 in 3 new clients to us and to wish you all a Happy Christmas and prosperous New Year*

