



Belle Casa Cambridge

ISSUE 18

DECEMBER 2017

Welcome to the December 2017 Belle Casa Cambridge Annual Newsletter

[Belle Casa \(Cambridge\) Ltd, Orwell House, Cowley Road, Cambridge, CB4 0PP](#)

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Why not look at our Facebook page, www.facebook.com/bellecasa.cleaning

Why not follow us on Twitter, www.twitter.com/belle_casa

So Many Useful Tips on our Pinterest Boards, www.pinterest.com/bellocasacambri

** We would also welcome your Google Reviews of our Service Please **

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Our Phone Hours are:

Monday to Friday 9am to 3.00pm, answerphone is available 24/7 (except as indicated below).

We try our best to answer all calls immediately, however if you go to answerphone during office hours it simply means that we are dealing with other enquiries on other lines.

Please leave a message and we will call you back within the hour, but usually much quicker.

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The office will be closed for the following days between 1 December 2017 and 30 November 2018:

21 December to 01 January Inclusive (Christmas Break)

30 March to 02 April Inclusive (Easter Holiday)

07 May (May Day Bank Holiday)

28 May (Spring Bank Holiday)

27 August (Summer Bank Holiday)

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The standard hourly rate to housekeepers is being increased to £9.00 from 2018 to be in line with the government minimum Living Wage, which we feel is important to our Housekeepers

We last increased the hourly rate to the housekeepers in January 2016

We always promise that any change in the hourly rate to the housekeeper will not increase for a minimum of 2 years.

We are now in our 16th year and continue to go from strength to strength and would like to thank all our many loyal clients for this once again.

Our Loyalty Scheme means that we promise never to increase your management fee rate ever, even if you have been with us since we opened the Cambridge Office in 2002 !

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If you are happy with our sensibly priced service, please please do tell others. We currently have over 120 housekeepers working with us in the Cambridge area and 95% of the time are able to offer our services to new clients.

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We would like to thank our many clients who nominated their housekeeper for an award

The housekeepers who received £50 of Vouchers each, along with your thanks and ours were:

Angella Maruma, Eduard Cioaca, Emma Mair, Fay Hakrama, Hannah Daniel, Honorata Szklaryk, Jason Howard, Joanne Bartlett, Julie McGregor, Kirsty Dean, Laila Yusuf, Nicola Alder, Paula Dawson, Shaz Slack, Sophie Babouris, Stacie Clarke, Victoria Caswell, Victoria Zimba, Jiri Holy, Silvie Akwen Anomah

We would once again like to give you the chance to nominate your housekeeper for an award This is a chance to recognise your housekeeper.

Why not write in, email or call us and tell us why your housekeeper should receive it, by 31 January 2018. The Most Deserving Housekeepers will each receive a £50 reward.

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Why Not Look at Our Pinterest Boards For Cleaning Tips.



THE DATE OF THE NEXT ISSUE WILL BE: DECEMBER 2018.



We would like to finish once again by thanking all of our clients for your custom.



We would also like to give our sincere thanks once again for referring nearly 1 in 3 new clients to us and to wish you all a Happy Christmas and prosperous New Year

