



Belle Casa Cambridge

ISSUE 17

DECEMBER 2016

Welcome to the December 2016 Belle Casa Cambridge Annual Newsletter

Our Contact Details Are:

Belle Casa (Cambridge) Ltd, Orwell House, Cowley Road, Cambridge, CB4 0PP

Tel: 01223 441044 Email: bellecasa_cambridge@yahoo.co.uk Web: www.CleanersCambridge.com

Why not look at our Facebook page, www.facebook.com/bellecasa.cleaning

Why not follow us on Twitter, www.twitter.com/belle_casa

So Many Useful Tips on our Pinterest Boards, www.pinterest.com/bellicasacambri

Our Phone Hours are:

Monday to Friday 9am to 3.00pm, answerphone is available 24/7 (except as indicated below).

We try our best to answer all calls immediately, however if you go to answerphone during office hours it simply means that we are dealing with other enquiries on other lines.

Please leave a message and we will call you back within the hour, but usually much quicker.

----- O -----

The office will be closed for the following days between 1 December 2016 and 30 November 2017:

22 December to 02 January Inclusive (Christmas Break)

14 to 17 April Inclusive (Easter Holiday)

01 May (May Day Bank Holiday)

29 May (Spring Bank Holiday)

28 August (Summer Bank Holiday)

----- O -----

The standard hourly rate to housekeepers is being held at £8.25 for 2017

We last increased the hourly rate to the housekeeper in January 2016

We always promise that any change in the hourly rate to the housekeeper will not increase for a minimum of 2 years.

We are now in our 15th year and continue to go from strength to strength and would like to thank all our many loyal clients for this.

Our Loyalty Scheme means that we promise never to increase your management fee rate ever, even if you have been with us since we opened the Cambridge Office in 2002 !

----- O -----

*If you are happy with our sensibly priced service, **please please** do tell others.
We currently have over 130 housekeepers working with us in the Cambridge area
and 97% of the time are able to offer our services to new clients.*

----- O -----

We would like to thank our many clients who nominated their housekeeper for an award

The housekeepers who received £50 of Vouchers each, along with your thanks and ours were:

*Sean Keogh, Victoria Caswell, Shirley Ives, Slawek Rajewski, Sonya Gibson
Jason Howard, Shelley Pearson, Rosie Wang, Margarita Lown, Tracy Silverman*

*We would once again like to give you the chance to nominate your housekeeper for an award
This is a chance to recognise your housekeeper.*

We know who we feel should be nominated but this is purely your choice

*Why not write in, email or call us and tell us why your housekeeper should receive it, by
31 January 2017. The 10 most deserving housekeepers will each receive a £50 reward.*

Why Not Look at Our Pinterest Boards For Cleaning Tips.



THE DATE OF THE NEXT ISSUE WILL BE: DECEMBER 2017.



We would like to finish once again by thanking all of our clients for your custom.



*We would also like to give our sincere thanks once
again for referring 1 in 5 new clients to us
and to wish you all a Happy Christmas
and prosperous New Year*

