



Good news story.

STMs own success story

Liam Ryan – Apprentice to Office Manager

Liam joined STM at 16 as an apprentice receptionist being the face and voice of STM. He was taken on as a school leaver having just completed his GCSEs. Liam joined us at the Ilford Office and helped coordinate a successful office move to Stratford our current head office. Liam has been with STM through some very important moments including the win of some large contract such as Northern Rail, MTR Cross Rail and the Extension of London Overground. Liam also assisted with the set up and expansion of our business into the North of England.



Liam's enthusiasm and eagerness to help meant that once Liam's apprenticeship was completed, he was offered a full time position within the STM team. Liam was the operational administration assistant predominantly assisting the southern business units and clients such as South West Trains, Southern and Network Rail. This is a busy and demanding role and Liam took it in his stride always offering to help with a smile. It was this can do attitude and motivation to succeed that led to Liam applying and being successfully promoted to Office Manager covering a maternity contract at the young age of nineteen.

"My career at STM has been very inspiring - I started through the apprenticeship scheme with very little office or business experience to now covering a Maternity Office manager position. I feel the apprenticeship scheme through STM has enabled me to learn valuable skills which has led to my progression within the company. Leaving School at 16, I would have never of imagined I would be Office Manager of a company which continues to grow from strength to strength. I would highly recommend anyone looking to grow within an organisation to apply for an apprenticeship scheme and if available to apply within the with the STM Group, as the opportunities are limitless - the company will coach you throughout your career and ensure you have the training and resources you need to succeed within the workplace." **Liam Ryan a successful apprentice.**

I am sure you will all join me in wishing Liam every success in this promotion and his future career at STM.