UKS-LF2017 Issue 5

Nithsdale Wheelchairs

RETURNS AUTHORISATION NUMBER (RAN) REQUEST FORM

Customer to complete information in full Items maked with an (*) must be completed to enable your Returns authorisation number to be processed.

Please return this form to nithsdale.wheelchairs@btinternet.com allowing 24hrs for us to process this form and issue you with a RAN number. This form will be returned to you and you will then be able to send the goods back. Please ensure this form is also returned to us with the goods.

In order to comply with Health & Safety regulations and to ensure that our employees are not exposed to the risk of infection, we must insist that all products returned for repair are thoroughly cleaned.
Any product sent to Nithsdale Wheelchairs which appears to be contaminated, any security or warranty lables tampered with will be rejected and returned immediately at the customer's expense. A 20% re-stocking fee on the value of goods only will apply to all items sent back.

Contact Name: (*)	
Customer Ran Number:	
Address Details: (*)	
Telephone Number (*)	
Mobile Number	
E- Mail (*)	

Reason for Claim/Return

Detailed explaination required:

Sales Order Details (Critical to process RAN)

Original Invoice / Paypal Transaction Number (*)	
Date of Purchase (*)	
New Sales Order Number if applicable	

Product/Part Information (Critical to process RAN)

Product	
Serial Number	
Part Number(s)	
Quantity(s)	

Nithsdale Wheelchairs Technical Service to complete

RAN No.	
Date received by Tech Service:	
Refund Authorised by	